

A guide to understanding your bill



Two easy ways to manage your bill

Access your account anytime at "My Account."

"My Account" is a central online location where you can manage your entire account. Just go to verizonwireless.com, click the "My Account" tab and you'll be able to:

- Check balance and minutes used, and review call detail
- View and pay your bill
- Sign up for Auto Pay or e-billing (paperless billing)
- Change your calling plan and features
- Update your billing information and more

Register today for the convenience of accessing all your billing information online. Visit verizonwireless.com and click on "My Account."

Thank you for choosing Verizon Wireless.

If you have more questions, go to verizonwireless.com/care

Check your account while you're on the go.

Track your minutes, check your balance, even pay your bill, all right from your handset. Just type the code and hit SEND.

Make a payment:

PMT (#768) + SEND

Learn current balance:

BAL (#225) + SEND

Check minutes used since last billing:

MIN (#646) + SEND

Verify number of TXT Messages and kilobyte usage:

DATA (#3282) + SEND



750449

© 2006 Verizon Wireless. All Rights Reserved. UYBEN06

This step-by-step overview explains the charges and information on each page of your bill.

Manage Your Account: Here you'll find our website and your account number, so you can easily view or manage your account online.

Date Due: A quick and helpful reminder about when your next payment is due.

Quick Bill Summary: This area provides a general overview of current charges, recent payments received and any outstanding balances that may apply.

Payment Options: This area provides convenient ways to pay your Verizon Wireless bill promptly and securely, including options to pay online or by phone (wireless or toll-free).

Payment Remit Slip: This convenient tear-off slip ensures that your payment is applied properly to your account. Please return it with your payment in the envelope provided with your bill.

Change of Address: An easy way to notify us of a change of mailing address. It is important that we have your most current information.

The image shows a sample Verizon Wireless bill with several callout boxes explaining different parts of the bill:

- Manage Your Account:** Points to the top header area containing the Verizon logo, address (XXX CRANBERRY WOODS DRIVE, CRANBERRY TWP, PA XXXXX-XXXX), and account information (Account Number: XXXXXXXXXXX-XXXX, Date Due: Past Due).
- Date Due:** Points to the 'Date Due' field in the account information header.
- Quick Bill Summary:** Points to the 'Quick Bill Summary' section, which includes a table of charges:

Previous Balance (see back for details)	\$XXX.XX
Payments - Thank you	\$XXX.XX
Adjustments	\$X.XX
Balance Forward Due Immediately	\$XXX.XX
Account Charges and Credits	
Includes Late Fee of \$X.00	\$X.XX
Monthly Access Charges	\$XXX.XX
Usage Charges	
Voice	\$X.XX
Data	\$X.XX
Roaming	\$X.XX
Verizon Wireless' Surcharges and Other Charges & Credits	\$XX.XX
Taxes, Governmental Surcharges & Fees	\$XX.XX
Total Current Charges Due by MM DD, YYYY	\$XXX.XX
Total Amount Due	\$XXX.XX
- Payment Options:** Points to the 'Pay from Wireless' (#PMT #768) and 'Pay on the Web' (My Account at www.verizonwireless.com) options.
- Payment Remit Slip:** Points to the bottom section of the bill, which includes the Verizon logo, account number, invoice number, and the total amount due (\$XXX.XX) for payment.
- Change of Address:** Points to the bottom-most section of the bill, which contains a checkbox and instructions for updating the billing address.

verizonwireless
We never stop working for you®

Invoice Number	Account Number	Date Due	Page
XXXXXXXXXX	XXXXXXXXXX-XXXX	MM/DD/YY	X of X

Overview of Lines

Your Account's Calling Plan

America's Choice Familyshare
XXX Anytime \$XX.XX XXXX
\$XX.XX monthly access charge
\$XX.XX per additional line (x3)
(totaling \$XXX.XX monthly)
XXX monthly allowance minutes
\$.XX per-minute after allowance

Breakdown of Charges

	Voice*	Data	Roaming	Equipment
XXX-XXX-XXXX (P) Sam Ple pg X	-	\$X.XX	-	\$XX.XX
XXX-XXX-XXXX Peter Ple pg X	-	\$XX.XX	-	-
XXX-XXX-XXXX Pat Ple pg X	\$XX.XX	\$X.XX	-	-
XXX-XXX-XXXX John Ple pg X	\$XX.XX	-	\$X.XX	-
Total Charges	\$XXX.XX	\$XX.XX	\$X.XX	\$XX.XX

* Voice may include long distance, 411 calls, SharePlan overage and other calls.

Breakdown of Minutes

Current Calling Plan	SharePlan Minutes Used	SharePlan Overage
XXX-XXX-XXXX Sam Ple pg X	XXX	-
XXX-XXX-XXXX Peter Ple pg X	XXX	-
XXX-XXX-XXXX Pat Ple pg X	XXX	XXX
XXX-XXX-XXXX John Ple pg X	XXX	XXX
Total Minutes	XXXX	
SharePlan Allowance	XXX	
Overage Minutes	XXX	

Your Account's Calling Plan: This area provides a general description of your Calling Plan, including monthly access charge, number of included minutes and more.

Breakdown of Charges: This area provides a breakdown of charges for each line on your Family SharePlan.

Breakdown of Minutes: This area provides a quick summary of your Family SharePlan allowance, minutes used and any overages that may apply.

verizonwireless
We never stop working for you®

Account Number	Date Due	Page
XXXXXXXXXX-XXXX	Past Due	X of X

Summary for Sam Ple: XXX-XXX-XXXX

Your Calling Plan

National SingleRate XXXX Anytime
\$XXX.XX monthly access charge
XXXX monthly allowance minutes
XXXX Night and Weekend minutes
\$.XX per-minute after allowance

IN Calling XXXX
\$XX.XX monthly access charge
XXXX monthly IN Calling minutes
\$.XX per-minute after allowance

Mobile Web 2.0 MB
\$.XX monthly access charge
XXXX monthly kilobyte allowance
\$.XXXX per KB after allowance

Charges

Monthly Access Charges
Current Calling Plan MM/DD-MM/DD XXX.XX
IN Calling XXXX MM/DD-MM/DD XX.XX
Mobile Web 2.0 MB MM/DD-MM/DD X.XX
\$XXX.XX

Usage Charges
Voice X.XX
Data .XX
Roaming X.XX
\$X.XX

Verizon Wireless' Surcharges
Fed Universal Service Charge XX.XX
Regulatory Charge X.XX

Other Charges and Credits
Reconnect Fee X.XX
\$XX.XX

Taxes, Governmental Surcharges and Fees
State E911 Fee X.XX
Federal Tax X.XX
State Telecom Excise tax XX.XX
\$XX.XX

Total Current Charges for XXX-XXX-XXXX \$XXX.XX

Usage Charges

	Allowance	Used	Billable	Cost
Voice				
Calling Plan	minutes XXXX	XXXX	--	--
IN Calling	minutes XXXX	XXX	--	--
Night/Weekend	minutes XXXX	XXX	--	--
411 Connect	calls --	X	X	X.XX
Total Voice				\$X.XX
Data				
PIX-FLIX Messaging	messages --	X	X	.XX
TXT Messaging - Sent	messages --	X	X	.XX
Kilobyte Usage	kilobytes XXXX	XXXX	--	--
Total Data				\$X.XX
Roaming				
Roaming Minutes	minutes --	X	X	X.XX
Total Roaming				\$X.XX
Total Usage Charges				\$X.XX

View your bill and call details online for FREE. Log into My Account at www.verizonwireless.com.

Your Calling Plan: This area provides a description of your Calling Plan and services with Verizon Wireless. This includes monthly access charges, allowances, features and optional services.

Monthly Access Charges: This area provides a list of monthly access charges for your Calling Plan, Data features and other wireless services.

Usage Charges: This area provides a summary of your monthly charges for Data, Voice and Roaming.

Verizon Wireless Surcharges: Summarizes the surcharges and fees imposed by Verizon Wireless.

Other Charges and Credits: Lists other charges and/or credits that may apply.

Taxes, Governmental Surcharges and Fees: Describes the charges imposed by local, state and federal government.

Usage Charges: This area provides a detailed and cumulative account of monthly minutes as they apply to your Data, Voice and Roaming usage. Ex: Voice (calling plan minutes, 411 Connect and long distance), Data (TXT Messaging, downloads and Ringback Tones) and Roaming (voice and data usage outside of your home coverage area).

Usage Details: This area will only appear if you receive a detailed bill. It provides details regarding your Voice, Data and Roaming usage.

Remember, you can view your details online. Just go to verizonwireless.com/myaccount

verizonwireless
We never stop working for you®

Invoice Number	Account Number	Date Due	Page
XXXXXXXXXX	XXXXXXXXXX-XXXX	MM/DD/YY	X of X

Detail for Sam Ple: XXX-XXX-XXXX

Voice

Date	Time	Number	Rate	Usage Type	Origination	Destination	Min	Airtime Charges	Long Dist./ Other Chgs	Total
MM/DD	XX:XX	XXX-XXX-XXXX	Weekend	PriorMth, N&W	Suffern NY	Bedminster NJ	X	--	--	--
MM/DD	XX:XX	XXX-XXX-XXXX	Off-Peak	PromoAllow	Henderson NV	Las Vegas NV	X	--	--	--
MM/DD	XX:XX	XXX-XXX-XXXX	Off-Peak	PromoAllow, CallWait	Henderson NV	Incoming CL	X	--	--	--

Data

Date	Time	Usage Type	Description	Min	Application Price	Total
MM/DD	XX:XX	Get It Now Download	Back Up Assistant	--	X.XX	X.XX
MM/DD	XX:XX	Get It Now Download	Tetris Cascade	--	X.XX	X.XX
MM/DD	XX:XX	Premium TXT Messaging	Premises XXXXX Google Prem Svcs	--	--	--

Roaming

Date	Time	Number	Usage Type	Origination	Destination	Min	Airtime Charges	Long Dist./ Other Chgs	Total
MM/DD	XX:XX	XXX-XXX-XXXX	VZW Airfone Service	Airfone	Monthly Charge	--	--	XXX.XX	XX.XX
MM/DD	XX:XX	XXX-XXX-XXXX	VZW Airfone Service	US Airway	Incoming	X	X.XX	--	X.XX
MM/DD	XX:XX	XXX-XXX-XXXX		Merida/A ZZ	Eua ZZ	--	X.XX	X.XX	X.XX